

**Ozark Center's
Notice to the Public
Notifying the Public of Rights under Title VI**

Ozark Center posts Title VI notices on our agency's website, www.freemanhealth.com/ozark-center, in public areas of our agency, in our board room, and on our buses and/or paratransit vehicles.

Ozark Center operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

For more information on the Ozark Center's Title VI program, and the procedures to file a complaint, contact the Director of Risk and Quality Improvement at 417-347-7600; pecahalan@freemanhealth.com; or visit our administrative office at 1105 E 32nd Street Suite 2, Joplin, MO 64804. For more information visit www.freemanhealth.com/ozarkcenter/ozark-center-about-us.

If you believe you have been discriminated against on the basis of race, color, or national origin by Ozark Center, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

To obtain additional information about your rights under Title VI, contact: Ozark Center

How to file a Title VI/ADA complaint with Ozark Center:

1. You may request a copy by writing to Ozark Center, P.O. Box 2526 Joplin, MO, 64803 Attn. Director of Risk and Quality Improvement or by calling 417-347-7600. For an electronic version, navigate to www.freemanhealth.com/ozarkcenter/ozark-center-about-us, and select the link a quarter of the way down the page that reads, "Transportation Title VI Complaint Form."
2. In addition to the complaint process at Ozark Center, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, East Building, 5th Floor – TCR 1200 New Jersey Ave., SE Washington, DC 20590.
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed, dated, and include your contact information.

If information is needed in another language, contact Ozark Center's Corporate Office at 417-347-7600.

Si necesita información en otro idioma, comuníquese con la Oficina Corporativa del Ozark Center al 417-347-7600.

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