

<b>Name:</b>	Financial Assistance Program Policy		
<b>Path:</b>	\\ OZARK CENTER\SECTION D - FISCAL MANAGEMENT	<b>Effective Date:</b>	7/6/2020
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<b>Status:</b>	Edited Body [Parrigon, Mary Beth]	<b>Corporation(s):</b>	Joplin
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<b>Reviewer(s):</b>	Mordica,Nathan M [99.9002] ADMINISTRATION - OZARK CENTER ADMIN [1002] Chief Financial Officer - OC <b>Primary Reviewer Position</b>		
<b>Activation Notice(s):</b>			

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**POLICY**  
 This program is designed to provide free or discounted care to those who have no means, or limited means, to pay for their medical services (uninsured or underinsured). Discounts are available for individuals earning 200% of the federal poverty level or less and otherwise qualify for the program. The Client Account Representative's role is one who works with the client and/or guarantor to find reasonable payment alternatives.

Ozark Center will offer a Financial Assistance Program to all who are unable to pay for their services. Ozark Center will base program eligibility on a person's ability to pay and will not discriminate on the basis of age, sex, gender identity, race, sexual orientation, creed, religion, disability, or national origin. The Federal Poverty Guidelines, <http://aspe.hhs.gov/poverty>, are used in creating and annually updating the sliding fee schedule (SFS) to determine eligibility.

**Copies of this policy and the Application for Financial Assistance are available to individuals receiving services and their families at the Admission desk at our facilities and they are on the Ozark Center website in English and Spanish. Assistance with the application is available to**