

Policy: NHSC Sliding Fee Schedule Policy

Freeman Health System is a non-for-profit health system offering financial assistance to the community we serve. Freeman provides assistance without regard to race, color, ethnicity, gender, religion, age, disability, sexual orientation, or religious affiliation, or national origin. NHSC financial policy bases eligibility on income and family size only.

Policy Definitions Guidelines:

Family Size: Number of people in family. Often defined as those reported on Federal taxes.

Family Income: Not limited to earnings, unemployment compensation, workers' compensation, Social Security, Supplemental Security Income, public assistance, veteran's payments, survivor benefits, pension or retirement income, interest, dividends, rent dividends, interest dividends, rents, income from estates, trusts, alimony, and other miscellaneous sources. Family income does not include child support, student loans, and student grants or non-cash benefits such as food assistance and housing subsidies.

Federal Poverty Guidelines: FPG limits are set annually by the federal government.

Income limit:

- Patients under 100% of FPG will be approved at 100%.
- Patients at 101% - 150% will be required to pay a nominal fee based on the level of care at (tier I) .
- Patients 151% - 200% will be required to pay a nominal flat fee based on the level of care (tier II).

Eligibility Duration: Frequency of Patient eligibility re-evaluation is 6 months from approved application.

Advertisement:

Freeman will advertise our sliding scale assistance program on our hospital website to include and include application, policy and sliding scale. Signage will also be prominently displayed in all approved site locations. Additional advertisement with community partners community events will also be utilized as a platform when possible to increase access to care.

Procedure:

Freeman will assess the needs of patients that have indicated financial hardship. Financial hardship will be assessed solely by family size and income at or below 200% of the current Federal Poverty Guidelines.

Freeman will assess the needs of patients that have indicated a possible financial hardship, assistance is based on family size and income.

If a patient presents financial need for services provided at qualified site-specific location approved by National Healthcare Service Corp. (NHSC) and meets the above criteria an application must be submitted.

Applications must be completed and turned into Financial Assistance Coordinator. Assistance may only be applied to the patient's portion of charges after all other payments have been received.

Freeman will provide information regarding financial assistance in the by means of statements, and signage in patient access areas. The financial assistance policy(s) are available in both English and Spanish and can be requested from provider's office, facility registration areas, patient accounts or obtained on hospital website www.freemanhealth.com.

Completed applications can be turned into:

Patient Accounts: 3220 S. McClelland Blvd, Joplin Missouri

Any providers office, or Hospital location, or by email to freemaneligibilitypartners@freemanhealth.com.

Sliding Scale:

	Less than 100% FPL	101- 150% FPL	151 - 200% FPL
Discount:	100%	100% after copay met	100% after copay met
Patient Responsibility:		Co-pay	Co-pay
	Co-pay = 0.00	Co-pay Tier I	Co-pay Tier II
	Out of pocket = 0.00	Office Visit \$25.00 per visit	Office Visit \$35.00 per visit
		Outpatient diagnostic services \$50 per visit, date of service	Outpatient diagnostic services \$75 per visit, date of service

Nominal Charges:

- For patients under 100% of FPL there will be no patient responsibility
- For patients at 101-150% of FPL there will be a minimal charge of \$25 for office visits and \$50.00 for hospital outpatient diagnostic services.
- For patients at 150-200% FPL there will be a minimal charge of \$35.00 for office visits and \$75.00 for hospital outpatient diagnostic services.

Reasonable effort will be made to collect in accordance with the noted sliding scale following Freeman's collection policies.

Once an application is approved with a copay, Freeman will attempt to collect the appropriate copay amount based on income and family size aligned with current sliding scale. If the patient or guarantor is unable to pay the copay at time of service or refuses to pay, we will determine medical necessity and urgency of service. If services are not medically urgent the patient may be rescheduled for care. If this should occur an office supervisor and physician must give approval prior to delay in care due to inability or refusal to pay minimal fee. As appropriate we may consider other programs,

other care options based on the patient's needs. At no time will Freeman require a patient to pay prior outstanding debt prior to treatment/care when approved under NHSC program. For collection policy please refer to Freeman Health System "Collection Policy"
<https://intranet/FHS/PoliciesProcedures/ViewPolicy.aspx?PolicyID=252488>

Excluded Services:

- Those patients seeking elective non-emergent services
- Cosmetic Services
- Services for non NHSC site services (see below)

Professional services covered by Financial Assistance NHSC program policy for sites specific locations as seen below:

MISSOURI	
Name	Address
Freeman Health System - Bentlage Building Family Practice	3202 Mcintosh Cir Suite 302 Joplin, MO 64804
Freeman Health System - Freeman Center for Geriatric Medicine	931 E 32nd St Joplin, MO 64804
Freeman Health System - Freeman Hospital West	1905 W 32nd St Joplin, MO 64804
Freeman Health System - Freeman Neosho Hospital (CAH)	113 W Hickory St Neosho, MO 64850
Freeman Health System - Freeman OB/GYN Associates	1532 W 32nd St Suite 201 Joplin, MO 64804
Freeman Health System - Freeman Ozark Obstetrics & Gynecology	1532 W 32nd St Suite 301 Joplin, MO 64804
<i>Freeman Health System - Freeman Pediatric Care</i>	<i>3333 Mcintosh Cir Joplin, MO 64804</i>
Freeman Health System - Seneca Family Medicine	1606 Olive St Seneca, MO 64865
Freeman Health System - Webb City Primary Care	1636 S Madison St Webb City, MO 64870
Freeman Health System Academic Family Medicine	3202 McIntosh Cir, Ste 301. Joplin, MO 64804
Freeman Health System Academic Internal Medicine	3202 McIntosh Cir, Ste LL03. Joplin, MO 64804
Freeman Health System Browning Internal Medicine	3202 McIntosh Cir, Ste 101. Joplin, MO 64804
Freeman Health System Carl Junction Family Medicine	104 S Main St, Carl Junction, MO 64834
Freeman Health System Clinic of Anderson	510 Park St, Anderson, MO 64831
Freeman Health System Clinic of Carthage	719 W Centennial, Carthage, MO 64836
Freeman Health System Family Medicine Associates	702 E 34th St, Ste 202. Joplin, MO 64804
Freeman Health System First Care	702 E 34th St, Ste 102. Joplin, MO 64804
Freeman Health System- Freeman Children's Clinic	1030 Mcintosh Cir Joplin, MO 64804
Freeman Health System Lamar Family Care	307 W 11th St, Lamar, MO 64759
Freeman Health System Neosho Physician Group - Pediatrics	336 S Jefferson St, Neosho MO 64850
Freeman Health System Neosho Physicians Group	336 S Jefferson St, Neosho MO 64850
Freeman Health System Southwest Family Medicine	702 E 34th St, Ste 201. Joplin, MO 64804
Freeman Health System Southwest Internal Medicine	3202 McIntosh Cir, Ste 103. Joplin, MO 64804
Freeman Health System Southwest Internal Medicine	3202 McIntosh Cir, Ste 201. Joplin, MO 64804

Freeman Health System Women's Healthcare Associates	1532 W 32nd St, Ste 401 Joplin, MO 64804
Freeman Health Systems - Southwest Internal Medicine	3333 McIntosh Cir Joplin, MO 64804
Freeman Health Systems Hospital	1102 W 32nd St Joplin, MO 64804
Freeman Lung Institute	1002 McIntosh Cir Joplin, MO 64804
Ozark Center - Freeman Hospital West Outpatient Clinic	1905 W 32nd St Joplin, MO 64804

KANSAS	
Location Name	Address
Freeman Specialty Clinic of Pittsburg	1606 N Broadway St Pittsburg, KS 66762
Freeman Health System Internal Medicine & Family Practice	608 Willard St, Frontenac, KS 66763
Freeman Health System Heartland Internal Medicine	1018 Ohio St, Pittsburg, KS 66762
Freeman Health System Clinic of Baxter Springs	322 E 11th St, Baxter Springs, KS 66713